

# The Bliss Charity School Parent Code of Conduct Policy

#### Mission Statement

The Bliss Charity School aims to provide a caring, secure and enriching experience; each child is encouraged to develop strong personal, academic, physical and creative skills for lifelong learning.

At The Bliss Charity School we are very fortunate to have a supportive and friendly parent body. Our parents<sup>1</sup> recognise that educating children is a process that involves a partnership between parents, class teachers and the wider school community. As a partnership, our parents will understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents and carers to participate fully in the life of our school.

The purpose of this policy is to provide and remind all parents, carers and visitors to our school, the guidelines and expectations for behaviour and positive relationships. This is to ensure we continue to work together with a mutual understanding for the benefit of our children.

At Bliss we believe it is important to:

- Work in partnership with parents and carers to support their child's learning.
- Create a safe, respectful and inclusive environment for pupils, staff and parents/carers.
- Model appropriate behaviour for our pupils at all times.

## Our expectations of parents and carers.

As well as following the guidance set out in our Home-School Agreement, we expect parents, carers and visitors to:

- Respect the caring ethos, vision and values of our school.
- Understand that both teachers and parents need to work together for the benefit of their children.
- Demonstrate that all members of the school community should be treated with respect and therefore set a good example in their own speech and behaviour.
- Seek to clarify a child's version of events and align with the school's view in order to bring about a peaceful solution to any issue.
- Approach the right member of school staff to help resolve any issues of concern and seek a peaceful solution to all issues.
- To not post negative comments about the school on any social media platforms.
- To support the school's behaviour policy, which is available on the school website and in each child's 'Reading Record'.
- Correct own child's behaviour especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour.

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<sup>&</sup>lt;sup>1</sup> We use the term 'parents' to refer to anyone with parental responsibility for a pupil or anyone caring for a child (such as grandparents or child-minders).

#### Behaviour that will not be tolerated.

In order to support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens school operations, including events on school grounds, the village green, the playing fields or at sporting events held at external sites.
- Using loud or offensive language, swearing, cursing, using profane language or displaying temper towards members of staff, pupils or other parents.
- Threatening any other member of the school community.
- Damaging or destroying school property.
- Sending abusive or threatening e-mails or text/voicemail/phone messages or other written communication to another member of the school community.
- Using defamatory, offensive or derogatory comments regarding the school or any pupils, parents or staff, at the school on any social media platforms. Any concerns you may have about the school must be made through the appropriate channels by speaking to the class teacher, the Head teacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned. See appendix 1 for further information.
- The use of physical aggression towards another adult or child. This includes physical punishment against your own child on school premises.
- Approaching someone else's child in order to discuss or chastise them because of the
  actions of this child towards their own child. (Such an approach to a child may be seen to
  be an assault on that child and may have legal consequences). Please bring any
  behaviour incidents or concerns to a member of staff's attention in the first instance.
- Smoking and the consumption of alcohol whilst on school property.
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises. (except guide dogs)

## Breaching the code of conduct.

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident. Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent.
- Invite the parent in to meet with a senior member of staff or the headteacher.
- Contact the appropriate authorities (in cases of criminal behaviour).
- Seek legal advice.
- Ban a parent from the school site.

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the headteacher and chair of governors.

We trust that parents and carers will assist our school with the implementation of this policy and we thank you for your continuing support of the school.

## **Appendix 1**

# **Inappropriate use of Social Network Site**

Social media websites are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases other parents and/or pupils. The Governors of The Bliss Charity School considers the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, the Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned.

In the event that any pupil or parent/carer of a child being educated in the The Bliss Charity School is found to be posting libellous or defamatory comments on social media platforms they will be reported to the appropriate 'report abuse' section of the network site. All social media platforms have clear rules about the content which can be posted on the site and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent, carer or pupil removes such comments immediately.

In serious cases the school will also consider its legal options to deal with any such misuse of social networking and other sites. Additionally, and perhaps more importantly is the issue of cyber bullying and the use by one child or a parent to publicly humiliate another by inappropriate social network posts. We will take and deal with this as a serious incident of school bullying.